How do I check for a water leak?

- Select a time when no water is being used. Make sure your dishwasher, washing machine, and hoses etc. are all turned off.
- Locate the meter. It's located on the street side of your property near the perimeter. You may have to remove water or debris from the box to view the register. Water in the meter box does not necessarily indicate a leak. You may see a white or black box with a wire next to your meter. This is the transmitter for the radio read.
- Your water meter reads like the odometer in your car so the numbers left of the decimal point are whole numbers. Look for a red dial; this is the FLOW (leak) DETECTOR. If it is spinning clockwise, there is water flowing through the meter

Wait at least 15 minutes then read your meter again.

- If flow is detected and you are not using water, this may indicate a leak from the meter to the house.
- LOOK and LISTEN inside the house and outside for the source of the water flow. Check all sinks, taps, and toilets and possibly a wet spot in the yard.
- The customer is responsible for repairs on the house side of the meter. If a leak is suspected on the City's side of the box, or if you need assistance locating your meter box, please contact the Water Maintenance Department at (360) 293-1921.

